

# What Your Neighbourhood Officer has done this quarter

## Tenancy Agreements

At present there are currently 65 outstanding Tenancy Agreements that have not yet been transferred to Parkway Green Housing Trust. The Assistant Housing Officers will be contacting tenants direct to arrange an appointment to complete.

## Trees

Further to the tree survey carried out by Manchester City Council £10,000.00 of work was completed at the end of the financial year. This quarter so far £1600.00 of work has been ordered and I will continue to order work on the basis of priority.

## Void properties

At present there are 5 empty properties with 1 that is currently under offer. Please contact me if you suspect any abandoned properties in the area.

## Mutual Exchanges

There has been 1 mutual exchange in the area this quarter. I am continuing to do home visits for transfer requests and would urge all Parkway Green tenants to subscribe to the Home Swapper service which is free. Not only can you exchange locally it covers the country. Log on at [www.HomeSwapper.co.uk](http://www.HomeSwapper.co.uk).

## Communal Works

New communal doors have been fitted at the Butcher Lane Estate and the

Kitchens/Bathrooms at Moorcot Court is now near completion.

## Bulk Rubbish Reminder

It is your responsibility to contact ENVIRONMENT ON CALL on 954 9000 to remove your bulk items.

For everyone's Health & Safety please do not store them in bin rooms, communal area's and outside until day of collection.

## Anti-Social Behaviour

At present I have 8 Anti-Social Behaviour cases that are being investigated and the Community Safety Team have 6 cases on my patch. I meet on a monthly basis with Melanie Densley to review and to proceed on what action is to be taken.

## Neighbourhood Plan

In February I presented a Neighbourhood plan to Ian Gregg and Paul Butterworth.

I can confirm that £22,000.00 has been given for Environmental works this financial year for the car park area's on the Bideford Estate.

I am also pleased to enclose my Patch Promise for 2010-2011.

## Welcome

Hello I am Helen Clarke your Neighbourhood Officer. I cover the Bideford Estate, Butcher Lane Estate as well as 4 walk up blocks - Marden Road, Stonebeck Road, Banbury Road and Hockley Road.

If you need to contact me please call 0161 946 6388. If you wish to report a repair call 0300 111 0000. Alternatively you can contact me by e-mail at [h.clarke@parkwaygreen.co.uk](mailto:h.clarke@parkwaygreen.co.uk).

The Neighbourhood Surgery time has now changed to 2.00pm - 4.00pm on Thursdays at The Bideford Centre.

**Picture on your right is of the new communal doors on the Butcher Lane Estate.**



