

# What Your Neighbourhood Officer has done this quarter

**Tenancy agreements** – When tenants originally signed up for their tenancy they completed a “Manchester City Council” Tenancy agreement. However, all properties transferred to Parkway Green Housing Trust on 31<sup>st</sup> October 2006, because of this they need to complete a Parkway Green Tenancy Agreement. I had 270 to be signed at the beginning of January 2010 at present I have 170 left to be completed.

**Untidy Gardens** – I have been conducting weekly walkabouts and have identified several gardens who will be receiving warning letters about their condition. I will be enforcing the tenancy on any tenant that does not keep their garden clean and tidy, please phone me if you are aware of any problem gardens.

**Void Properties** – There are currently 3 empty properties on the estate.

**Mutual Exchanges** – There have been no mutual exchanges this quarter. If you would like to swap your home please log onto [www.HomeSwapper.co.uk](http://www.HomeSwapper.co.uk)

This is free for all Parkway Green Housing Trust tenants. You can swap homes with your current landlord or tenants of other housing associations and councils – down the street or across the country.

**Trees**– PGHT carried out a Tree Survey late last year. I have ordered £8k of work to be carried out on our land. This work will be done before the end of March 2010. Further work will be ordered later this year.

**Environmental Works** – You may be aware that Royal Oak has been chosen as the “Pilot” area for this work. This will involve new front garden boundary treatments for all tenants. Where possible, off-road parking will be created. Further details will be sent to tenants shortly, with work expected to start in May 2010.

**Patch Plans** – Neighbourhood Officers have been asked to submit plans for consideration for Environmental Works. Some of the ideas submitted are:

- Reception at Community Centre
- Improvements to paths at Brookcot Rd – Altrincham Road

Most other improvements will be provided through the Environment Programme this summer.

If you have any questions or suggestions please contact me.

## Welcome

Hi I'm Rob Broadbent your Neighbourhood Officer for Royal Oak. If you need to contact me over any issues or just to have a chat please ring 0161 946 6425 or come along to my neighbourhood surgery. Alternatively you can contact me by email me at [r.broadbent@parkwaygreen.co.uk](mailto:r.broadbent@parkwaygreen.co.uk) If I am not available you can, of course, contact PG Direct on **0300 111 0000** at any time who can leave a message for me.



## Picture of Patch



1. Baguley
2. Baguley / Royal Oak
3. Brooklands
4. Newall Green
5. Northenden
6. Northern Moor

## Patch News

### Resident involvement 'get involved, have your say'

I am hoping to get to know all the tenants and residents that want to get involved in the next couple of months.

If you have an idea or a question about the area you live in please call me on 0161 946 6425 and I will be happy to talk to you or if you would to get involved?

Similarly if any residents wish to join me on the weekly walkabouts, please contact me

### Tenants & Residents Association

An Easter Fair is being held at the Community Centre on 21/3/10.

Many activities are planned including Easter Bonnet Parade, Tombola, Egg Hunt, Easter crafts, Cake stall & many other fun activities

Admission is 50p per adult, children free. Contact Gina Hall for more details 0161 998 2146

[www.royaloakcommunitycentre.piczo.com](http://www.royaloakcommunitycentre.piczo.com)

### **Blue Orchid**

Parkway Green Housing Trust continues to work in conjunction with Blue Orchid to identify and support residents who are currently on benefits and looking to get back into work.

For more information you can contact the Trust on 0300 111 0000, you can contact Blue Orchid direct on 0161 485 4949 or you can contact them e-mail: [manchester@theblueorchid.co.uk](mailto:manchester@theblueorchid.co.uk)

### Do you want to join a 6 week volunteering programme in Wythenshawe Park? Are you between 16 – 25 years? Please read on.....

Groundwork is a group of charities helping people and organisations make changes in Order to create better neighbourhoods to build skills and job prospects and to live and work in a greener way. Groundwork is currently working in partnership with Manchester City council on a new program called "Dig Deep".

Dig Deep will begin at Wythenshawe park from Tuesday 2<sup>nd</sup> March – Tuesday 6<sup>th</sup> April 2010. It will give volunteers the opportunity to make a difference to the walled garden in Wythenshawe Park and a chance to meet new people and gain new skills. You can get further information by contacting Kate or Abigail on 0161 220 100.

## LITTER

On completing recent walkabouts, I have noticed that there are excessive amounts of Litter on the estate.

Can I please ask everyone to dispose of litter correctly and also if you see litter in your garden please put it in the bin. I have requested that Manchester City Council and Willow Park concentrate on picking up litter in the areas that are their responsibility.

Also joint visits with the MCC Street Enforcement Area Manager will be carried out, and residents who have untidy gardens will be asked to tidy them up. If you have any litter/flytipping issues to report please contact us on 0300 111 0000, or M.C.C.

Are you looking for Easter or holiday activities?  
Are you looking for childcare, sports or leisure activities?  
Why not call the Family Information Service on our free phone number 0800 083 7921 or alternatively visit the Family Service Directory Website: [www.manchester.gov.uk/fsdirectory](http://www.manchester.gov.uk/fsdirectory), to find out what's happening in your area.

### Offer - Manchester Home Security Project

Could your home benefit from free basic security improvements funded by the Home Office? Please check the list below, and if your home is missing any of the equipment, give them a call and find out what they can offer you.

The project will agree what work needs to be done and you will be contacted by a qualified locksmith. They will make an appointment to come to your home and carry out the work. If you think your home would benefit from this free service, please contact your local victim support on: 0845 456 8800. They can help with

- 5 lever locks on your front and back door.
- Yale type locks
- Window locks
- Door viewer (spy hole) and chain.

### Environmental On-Call

Can you all be aware that you can contact the above on 0161-953-9000 to have rubbish, white goods and items of furniture collected from your property. You have to list all items to be collected and a date for collection will be given.



Free advice, help and support  
**0800 083 7921**