

# What Your Neighbourhood Officer has done this quarter

## Trees

A full tree survey has recently been carried out on all Parkway Green Land. I have ordered £10,000 of work that will be completed by the end of March 2010. I will be ordering further work from April.

## Untidy Gardens

Now that the worse of the winter weather is behind us, we can all get out and keep on top of work needed in our gardens. I will be writing to anyone of our tenants that have an untidy garden or rubbish that could be easily removed. If any of you have any concerns about gardens in your area, please let me know.

## Estate Walkabouts

I will be holding regular estate walkabouts in your area, if you would like to join me, or have any concerns you can contact me direct.

## Appointments

Home appointments are available Friday mornings and office appointments on Tuesday afternoons. I am very flexible if these times do not suit you.

You can also come along to the Surgery every Wednesday between 10am - 12pm at Newall Green Baptist Church on Tuffley Road. Or, you can call in at the Tenants and Residents meeting held at Johannesburg Gardens on the last Wednesday each month at 2pm.

## Void properties

There are currently five void properties at the moment on my patch. 2 houses, 1 cottage flat, 2 bungalows. All have been offered out apart from one bungalow which is awaiting a nomination.

## Environmental On-Call

Can you all be aware that you can contact the above on 0161-953-9000 to have rubbish, white goods and items of furniture collected from your property. You have to list all items to be collected and a date for collection will be given.

# patch news

your local update



March

## Welcome

Hi I'm Susan Hampson your Neighbourhood Officer for Newall Green South. If you need to contact me over tenancy matters or any other issues or just to have a chat please ring 0161 946 6429 email

s.hampson@parkwaygreen.co.uk or come along to our neighbourhood surgery on Wednesdays at Newall Green Baptist Church on Tuffley Road between 10am and 12pm



## Picture of Patch



1. Baguley
2. Baguley / Royal Oak
3. Brooklands
4. Newall Green
5. Northenden
6. Northern Moor

### Johannesburg Gardens

Work has now been ordered to repair the raised planters on Johannesburg Gardens. These will then be planted and added to the grounds maintenance scheme to be weeded and cared for. I think you will agree that this will make a big improvement now that the paths have been completed.

### Environmental Improvements

Parkway Green Housing Trust are now dealing with the parking issues across all of our estates. Work will begin on the Royal Oak estate in May and will roll out to other estates to create off road car parking where possible. You will be notified and kept up to date on dates and works to be done via our regeneration team.

### **Tenants & Residents Association**

On the last Wednesday of every month a Tenant's & Residents Meeting is held at Johannesburg Gardens on Wastdale Road starting at 2pm. The meeting is an opportunity for all residents to have their say about concerns in their local area.

The meeting is also attended by the officers from the neighbourhood policing team and representatives from other agencies so you can get your views across about policing and services from Manchester City Council.

### **Resident Involvement 'Get Involved Have Your Say'**

Parkway Green Housing Trust are currently carrying out a review of our resident involvement service and activities that we offer to our customers.

We have recently recruited over 540 'Parkway Voices' who will provide us with their views on the services that we provide and how these can be improved.

If you're interested in getting involved contact the Trust on 0300 111 0000

### **Offer - Manchester Home Security Project.**

Could your home benefit from free basic security improvements funded by the Home Office? Please check the list below, and if your home is missing any of the equipment, give them a call and find out what they can offer you.

The project will agree what work needs to be done and you will be contacted by a qualified locksmith. They will make an appointment to come to your home and carry out the work.

If you think your home would benefit from this free service, please contact your local victim support on: 0845 456 8800. They can help with

- 5 lever locks on your front and back door.
- Yale type locks
- Window locks
- Door viewer (spy hole) and chain.

We have carried out a review of our resident involvement service and have a number of ways for residents to get involved.

Please contact us for further details on the number below:

**0300 111 0000**